



1/4/2007

Ken Prentiss
Leisure Time RV
14100 N Colonial Dr
Winter Garden, FL 34787

Dear Ken Prentiss,

CONGRATULATIONS! You have met all the criteria and have been awarded the designation as an **"FRVTA Certified RV Service Center"**. Enclosed you will find your Award Certificate and two (2) decals to display at your business. We foresee a time in the not too distant future where the retail public will seek service from our members **because they are Certified Service Centers!**

We appreciate the fact that you believe in this program and have shown that faith by getting certified. Once again you have separated yourself from the pack by offering to your customers a superior brand of service and customer satisfaction. Please note that there is a date of Certification on your award. You will be notified before the expiration of this certificate to arrange for an inspection to continue your status as a **FRVTA Certified RV Service Center**. **Thank you again for your support and your dedication to continued customer satisfaction.**

Sincerely,

Sherry Perkins

President
FRVTA